



PENSACOLA
STATE COLLEGE

STUDENT RESOURCE GUIDE FALL 2024

Use our free resources and
let us help you be a success.

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ADVISING & CHOOSING A CAREER

We want to help you every step of the way here at Pensacola State College. Our support staff members are trained to offer you the best advice possible.

Academic Advising

Ensure your success by talking with an academic advisor. Your advisor can help you with program planning, transfer requirements, course selection, and referrals to other resources. Contact your academic advisor for help with fulfilling your educational goals. Visit the PSC Academic Advising Website for instructions on how to find your advisor in Workday and view advising locations and contact information.

PirateQ

PSC offers an opportunity for students to wait to speak with a representative from Admissions, Advising, and Financial Aid using PirateQ. You can use a computer or mobile web browser to log into the PirateQ portal and receive real time updates on estimated wait times. When it's your turn, you'll receive a text message!

If you can't make it to campus to meet an advisor, you can log in to the PirateQ for virtual advising as well.

Career Assessment

It's never too early to find your passion and plot your career path. Career Assessment can help you with your academic and career goals. An advisor can help you understand the results of your career assessment. Let us help you discover where your education can take you.
Email: advising@pensacolastate.edu

Catalog

The PSC Catalog is your source for information of all kinds—academic programs, course descriptions, and a whole lot more. The Student Handbook is housed in the Catalog as well; there you will find information about student policies and procedures.

Graduation Information

It's never too early to think about your graduation. Find upcoming graduation dates and other important information by visiting the PSC Graduation website.

**Click the tabs to
access more about
each item.**

Student Conduct

We try to create a safe learning environment at all our sites and online. We expect all students to know and follow the Student Code of Conduct, but sometimes violations occur. If you have any issue related to student conduct, sexual misconduct, bias cases, or cheating, you can report it to the Office of Student Conduct and get help.

Testing Center

The PSC Testing Center provides testing and proctoring services to all students, faculty, staff, local businesses, other schools, and residents. Most tests are computer-based, but some are in paper format. There are five locations at all PSC campuses and centers to serve you.

Transcripts

PSC has numerous transcript ordering options. Visit the PSC Transcript Website for more information.

COMMUNITY RESOURCES

Along with PSC resources, there are many local resources that may assist you.

Survival Guide

The Street Survival Guide provides an overview of community resource agencies located in Escambia and Santa Rosa counties. Physical copies of the guide are available for pickup at the Pirates CARE Student Resource Center on the Pensacola Campus.

FINDING A JOB

Let us help you find a job—perhaps while you are still attending classes and after you have graduated.

Cooperative Education

Cooperative Education (Co-op) is a planned, paid work experience where students can get jobs related to their fields of study.

Campus Career Closet

The Campus Career Closet offers free new and gently used business professional and business casual clothing to students for work, interviews, internships, and co-ops.

Student Job Services

Student Job Services assists students and alumni in finding jobs. Visit the Student Job Services website for more information.

Handshake

Handshake is an on-line platform for higher education students and alumni. Handshake partners with colleges and employers to streamline and simplify the recruiting process. Handshake is the number one site for college students to find jobs. Employers are on Handshake exclusively to hire students for jobs and internships. Handshake also allows students to create their resume and set up a profile to present a full picture of their experience and background for employers.

FUN THINGS TO DO

Life is about more than just hitting the books and studying. Pensacola State College provides many opportunities to help you balance your school, work, and personal lives.

Athletics

Step into the exciting world of PSC Athletics, where our teams excel in both sports and academics. Cheer on our passionate athletes as they compete across various sports, making every game a thrilling and rewarding experience at PSC.

Visual Arts Center & Galleries

Visit the Anna Lamar Switzer Center for Visual Arts and the Charles W. Lamar Studio to inspire your creativity or escape among fine works of contemporary art.

Lunch and Dinner Series

Are you hungry for a gourmet meal? If so, request tickets to the PSC Culinary Management Lunch and Dinner Series. Students in the program prepare and serve lunch and dinner to guests during the fall and spring semesters.

Lyceum

Take a break and explore the many options to enjoy arts and culture here at PSC. The PSC Lyceum program offers PSC students and the community a wide array of entertainment options. Since 1958, the PSC Lyceum has sponsored well-known speakers, musicians, dancers, visual artists, and more; all free for students.

Performing Arts & Ashmore Auditorium

Attend a musical or theatrical performance in the Ashmore Auditorium. Most PSC performing arts events are free to PSC students. In addition, PSC has a limited number of free tickets to performances of the Pensacola Symphony, the Pensacola Opera, and the Pensacola Civic Band.

Planetarium

Explore the stars and the universe at the PSC Planetarium. It is unique to the Pensacola area and conducts shows for groups of at least 15, who make advanced reservations.

Pool

All students have free access to a 25-yard, 6-lane, indoor pool. All you need is your PSC student ID card to enjoy this resource.

Salon Services

Looking good is easy here at PSC. The Professional Service Careers Department offers hair, barbering, massage, facial, waxing, and nail services, for a small fee.

GETTING INVOLVED

Getting involved at Pensacola State College is a great way to have fun, make friends, and learn new things.

Honors Program

Pursue your passion and find your place with the Robinson Honors Program. Take advantage of opportunities beyond the classroom, like an enriched curriculum, service learning, and travel opportunities.

Recreational Sports and Intramurals

A great way to connect with others is through team sports. If you're an athlete looking for fun or want to become one, join an intramural team. Meet new people, compete in friendly games, and get one step closer to your health goals when you sign up for an intramural sport at PSC. All skill levels are welcome, and there is no fee to participate.

Student Clubs and Organizations

Get involved. Improve your college experience. Join a student club to meet other like-minded students for fun, friendship, activities, learning, and more.

Volunteer

Volunteering is one of the most direct and rewarding ways to create change in your community. By investing a small amount of time, you can impact the lives of others and have the satisfaction of knowing you helped someone else. Volunteering also gives you the chance to build your résumé, make contacts, and qualify for a wide range of scholarships. Email Student Engagement to inquire about current volunteer opportunities. Email: cwhite@pensacolastate.edu

HELP WITH YOUR CLASSES

Put your mind at ease. Pensacola State College offers a wide variety of free academic help! Whether you are an “A” student or are struggling with the basics, check out these services.

Career and Technical Education Student Resources (CTE)

CTE provides services like textbook loans, scholarships, career advising, and résumé help to students enrolled in Associate in Science (A.S.) degree programs, Vocational Certificate (Clock Hour) programs, or College Credit Certificate programs.

Computer Labs

PSC offers open lab spaces on all campuses and at all sites for students. Go see them if you need to use a computer or want friendly support with computer problems or software questions. Computer Labs are open on weekends and after normal business hours.

Health Sciences Learning Center

Located on the Warrington campus, the Health Sciences Learning Center supports students enrolled in a health science program.

Library

At PSC, our libraries can help you reach all your academic goals and have fun as well. We have books in print and electronic formats; newspapers from all over; magazines, trade publications, and journals; and DVDs. We also offer you access to research databases, e-books, and e-videos.

Math Labs

If you're enrolled in a math class, visit the Math Lab on any campus for free walk-in help. There you'll find a comfortable, supportive environment. Our tutors want to help you be successful. If you can't get to a physical Math Lab on one of our campuses, take advantage of high-quality assistance via Virtual Math Tutoring.

TRIO | Student Support Services

If your parents do not have a bachelor's degree, you have a low income, or you have a disability, TRIO-Student Support Services will help you achieve success. You will have access to one-on-one tutoring and your very own Academic Advisor/Life Skills Coach. Your Coach can work with you on anything you need help with, including class schedules or degree plans. Your Coach can also help you with career choices, financial aid, transferring to a university, and any social or personal issue that impacts your college success.

TRIO | Educational Talent Search

Educational Talent Search provides numerous services to help eligible middle and high school students be better prepared for college. Services include activities such as tutoring, academic counseling, career exploration, SAT/ACT test preparation, college tours, postsecondary program information, and workshops.

Virtual Tutoring Labs

The Virtual Tutoring Labs provide you with access to live tutors in a fully interactive, virtual online environment. You may speak, email, or chat with the virtual tutor and get the help you need. Tutors work through your assignments with you, prompting you to answer questions and interact throughout the process. Virtual Tutors are available to assist you after business hours and on weekends.

Writing Labs

The Writing Labs provide drop-in assistance with all college writing assignments. Tutors can review a paper you have already written, help you develop ideas for a paper you are working on, or show you how to cite sources the right way. Grammar workshops and practice resources are available as well. On-site computers and printers are available in each lab for student use. If you can't get to a physical Writing Lab on one of our campuses, you may take advantage of high-quality assistance via Virtual Writing Tutoring or email your paper to writinglab@pensacolastate.edu. Allow 24-48 hours for email feedback.

MANAGING A DISABILITY

ADA Services and Resources

Students who have physical, visual, hearing, speech, learning, and psychological disabilities may register with the Student Resource Center for ADA Services. ADA Services assists with admission to the College, course selections, and room accommodations. It also provides learning aids and testing accommodations, such as isolated testing, extended time for testing, etc.

OTHER THINGS TO KNOW

Bookstore

Visit the bookstore on the Pensacola Campus, Warrington Campus, or the online store to shop for all your school needs.

Calendar of Events

Explore upcoming events such as movie nights, art exhibits, and Lyceum productions. Also check out academic schedules, sports, college hours, and more.

Housing

Access this resource for local apartment information.

Social Media Directory

Pensacola State College uses numerous social media accounts to provide you with information in more places and more ways. Check out our content to stay updated on new events, programs, and announcements.

PAYING FOR COLLEGE

Student Financial Services

Do you owe PSC money? The Student Financial Services offices on our three campuses are available to process your payment. Visit the Student Financial Services office near you to pay for tuition, student fees, parking citations, and more.

Financial Aid

The Financial Aid office offers many options to help students pay for college. Students may be eligible for scholarships, grants, student loans, VA benefits, and work study programs.

Scholarships

Scholarships are a form of financial help for students based on criteria determined by a donor. A scholarship is a gift, so it does not have to be repaid. To be eligible for this “free money,” complete the online application.

TRIO | Educational Opportunity Center

Are you a prospective student who is going to college for the first time or returning to college? The Educational Opportunity Center (EOC) may be able to help you with admissions, financial aid, educational and career exploration, and other services.

STAYING HEALTHY AND SAFE

A healthy body and mind are important for your success. Let us help you be healthier and happier, too.

Dental Hygiene Clinic

Have you been skipping routine teeth cleanings due to a lack of money or health insurance? Don't put it off any longer. Pensacola State College's Dental Hygiene Clinic offers dental hygiene services to students and the public, by appointment.

Fitness Centers

Getting an education doesn't mean you have to neglect your physical health. Maintain your healthy lifestyle and get the workout your body deserves at fitness centers on the Pensacola, Milton, and Warrington campuses.

Physical Therapy

Our highly skilled staff will design a plan of care that is just right for you. With advanced training and a positive attitude, our therapy team will boost your recovery.

PSC Alert

PSC Alert is an Emergency Mass Notification System that warns students, faculty, and staff about important or dangerous situations using text message, voice message, and personal email. It is highly recommended to register for this feature to stay current on any emergency notifications.

Public Safety (Police)

The PSC Public Safety Department aims to keep everyone on any of the PSC campuses or sites safe. The police also provide parking decals, car start and key assistance, escorts, safety tips, and more.

Pirates CARE Student Resource Center

The Pirates CARE Student Resource Center helps students connect with on and off campus resources to support them with challenges they may face outside the classroom that affects how they are doing in school. Services includes assisting with mental health challenges, basic needs such as housing, food insecurity, and transportation, as well as providing support for relationship issues including relationship violence. The Pirates CARE Student Resource Center is also the home of the Campus Food Pantry and Campus Career Closet. All services provided through the Pirates CARE Student Resource Center are free to all students.

Togetherall

Togetherall is an anonymous, online mental health community available 24/7 to PSC students, faculty, and staff. This service can be accessed by going to www.togetherall.com and enter your PirateMail email address to register.

988 Suicide & Crisis Lifeline

Dial 988 or visit 988lifeline.org. You can also use the Crisis Text Line by texting GULF to 741741 to contact a trained crisis counselor 24/7.

CDC-INFO

1-800-CDC-INFO (1-800-232-4636)

National Sexual Assault Hotline

1-800-656-HOPE (1-800-656-4673)
24 hour chat: hotline.rainn.org

National Teen Dating Abuse Helpline

1-866-331-9474
24 hour chat: loveisrespect.org
Text: LOVEIS to 22522

Treatment Referral Hotline (Substance Abuse)

1-800-662-HELP (1-800-662-4357)
Behavioral Treatment Services Locator:
findtreatment.samhsa.gov

The Trevor Lifeline (Suicide Prevention for LGBTQ Youth)

866-4-U-TREVOR (1-866-488-7386)
Text: Trevor to 202-304-1200
24 hour chat: thetrevorproject.org/get-help/#tc

988 Veterans Crisis Line

Dial 988, press 1
Text a message to 838255
24 hour chat: veteranscrisisline.net

Homeless Liaison

Contact PSC's Homeless Liaison for help with completing your degree or program, the transition to independent living, and information and support about the benefits and programs available to students.

Jessica Johnson, Director, Wellness Services
850-484-2139
Email: jmjohnson@pensacolastate.edu

Pirate Food Pantry

The Pirate Food Pantry provides supplemental food for currently enrolled students. In addition to offering food, the pantry also stocks household and personal hygiene products, connects students to community services, and assists with applications for federal benefits such as SNAP (Supplemental Nutrition Assistance Program).

STUDENT TECHNOLOGY

Accounts and Passwords

All PSC students are given several accounts and passwords soon after they apply and are accepted. PSC is committed to online security and the credentials provided to you are unique. It is important that you memorize this information and not share it with anyone.

Canvas

All eLearning courses (distance learning and hybrid) are delivered through PSC's online course delivery system called Canvas. Many instructors teaching on-campus use Canvas as well. It's secure, easy to use, and helps store and organize your PSC course materials.

If you are having trouble with your Canvas password, you may contact the Help Desk for assistance. For issues related to your course, please contact your instructor. For all other Canvas related issues, please call their Technical Support at 855-534-1843.

PirateMail

PirateMail is PSC's official email system. All students receive a PirateMail account when they apply and are accepted. In addition to email, PirateMail allows users to make appointments, organize tasks, and send files. PirateMail should be checked often.

Workday Student

Workday Student is PSC's Student Information System. PSC students use Workday Student to register for courses, view their schedules, grades, and holds, check degree progress, add/drop courses, pay fees, apply for graduation, and much more!

Helpdesk

Support for PirateMail, Workday Student, and PSC Networks Assistance is available during these hours: Mon-Thur 7:30am-6:30pm, Fri 7:30am-4:00pm, Sat 9:00am-3:00pm, and Sun 12:30pm-6:00pm.

Phone: 850-471-4534

Email: helpdesk@students.pensacolastate.edu

Website: www.pensacolastate.edu/helpdesk/helpdesk-students

VETERAN SERVICES AND SUPPORT

The College is committed to supporting all student veterans and their families.

TRIO | Veterans Student Support Services

TRIO | Veteran Student Support Services helps students meet their academic goals. Students have access to services like one-on-one tutoring and a personal Academic Advisor/Life Skills Coach. Your coach can help you with career choices, degree plans, class schedules, applying for financial aid, and transferring to a four-year college institution.

TRIO | Veterans Upward Bound

The TRIO Veterans Upward Bound (VUB) program at Pensacola State College helps prepare eligible veterans to enter and successfully complete college. VUB offers a personalized range of services, based on an individual's self-identified needs assessment, academic testing, and career plans.

Veteran Services

The Veteran Services Office assists students with Department of Veteran Affairs and College Veteran Services Office procedures. This office helps a student with his or her Department of Veteran Affairs education claims.

Veteran Student Success Center

The Veteran Student Success Center is a federally funded program that provides free, comprehensive, support services to student veterans enrolled at Pensacola State College.