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Inclusive Access Program – Digital Only Student Frequently Asked Questions

How it Works

How does the program work?

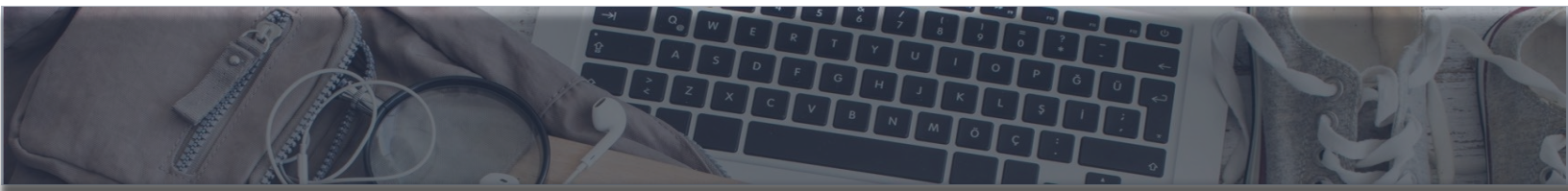
Your course materials will be accessed from inside the course shell on day one of your class. You can opt-out or opt back in during the drop-add period. Your student account will be charged for the course materials. You can save 20-60% on required course materials through this program.

Who is participating in Inclusive Access?

Your faculty can choose to participate in Inclusive Access for all or some of their courses. Participating in the Access program ensures that students will have all required course materials on day one of class, for a percentage of the original cost. If your faculty are not currently in the program, suggest moving to Inclusive Access to save you and your classmates money!

How often are materials supplied?

Required materials are supplied at the beginning of each term. The materials will be accessible on, or before, the first day of class. You should continue to check your school email (from noreply@follett.com) before the start of each term.



Inclusive Access (IA) Program Student FAQs

Digital Only

How do I get my required course materials?

Once you register for your courses, the bookstore will get everything ready for your Inclusive Access courses! You will receive confirmation emails sharing details to access digital materials in the learning management system.

How do I know if I am included in an Access program?

At the point of registration, your course will be marked as 'Access'. You will also receive an email notification up to 30-days prior to class start.

Program Benefits and Costs

What are the benefits to me?

There are many benefits to students, including:

- 20-60% lower than equivalent pricing for course materials.
- Deferred student billing direct to student accounts.
- Course materials available online on day one with no waiting in line with heavy books.
- Digital platforms offer key features such as: highlighting, flash cards & notesharing, leading to greater success in the course.
- Reduced stress related to finding and purchasing the correct course materials.

How much does Inclusive Access Cost? Will I save money?

Yes! The price varies depending upon the content chosen by the instructor. But Inclusive Access prices are lower than the cost of purchasing access direct from the publisher, and an average of 20-60% below the cost of a new material.

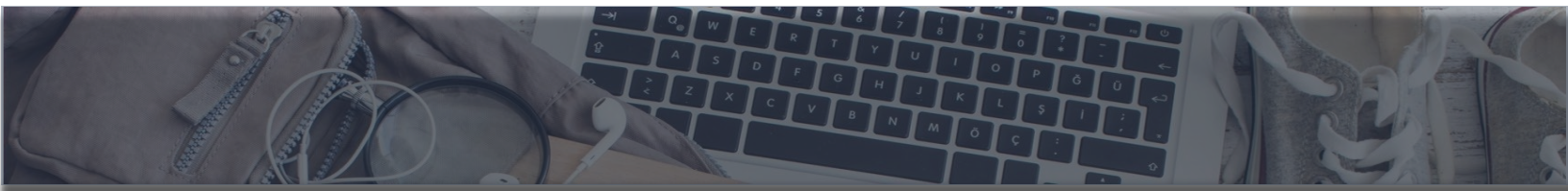
How do I pay for my material(s)?

The access charge will be billed directly to your student account at the time of registration.

Included Materials

What type of materials will I receive?

Digital materials are available in Inclusive Access programs and can be eBook or courseware materials.



Inclusive Access (IA) Program Student FAQs

Digital Only

How long do I have access to my digital materials?

Digital materials can be accessed for a minimum of 180 days (about 6 months) and may be available for longer periods based on the material adopted and the publisher's terms.

Are recommended course materials included in the Access program?

Only materials identified by the professor as “required” are included. All “recommended” materials will be available for purchase separately at the bookstore.

Opting-Out

Is Inclusive Access required or can I opt-out of the program?

While all students are automatically enrolled in the Access program, you may choose to opt-out and find/purchase your course materials independently.

How do I opt-out/do I need to opt-out each term?

All students are automatically enrolled in Inclusive Access. However, you may opt-out of the program during specified opt-out periods (the opt-out deadline) at the start of each term and you are then responsible for finding and purchasing their required course materials independently. Your school may provide the opt-out link in the following ways:

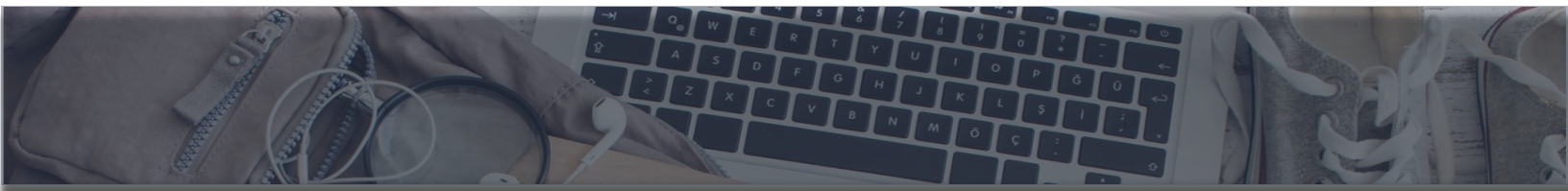
- Opt-out link received via an email to the student’s school email address.
- Opt-out link on web page- https://ACCESSPortal.follett.com:443/0325

For all other questions, contact your campus store at 0352mgr@follett.com for information on how to opt out.

What are the opt-out dates for this academic year?

All students are automatically included in Access. However, students may opt-out of the program during the following opt-out periods:

Spring Term Session “A/B”: 12/31/2026 - 1/13/2027
Spring Term Session “C”: 1/22/2027 - 2/3/2027
Spring Term Session “D”: 3/1/2027 - 3/9/2027



What if I opted-out by mistake or changed my mind?

If the opt-out period has not ended, you can opt back in by going to the opt-out portal and choosing “Opt-In”. You can login to the opt-out portal by clicking an opt-out link provided by the school or by checking your school email address for the link to the opt-out portal.

Adding/Dropping/Incomplete Courses

What if I add or drop a course?

If you add or drop a course, that information is automatically transmitted to the bookstore.

- Added courses: Within 24 hours of adding a course, you will receive an email at your school email address with details to access your digital materials and/or materials are provisioned directly into the LMS.
- Dropped courses: For courses dropped prior to the last day to drop/add/opt-out deadline, access to electronic or digital materials will be automatically disabled.

What if I get an incomplete grade in a course and need additional time to access course materials?

For digital material, the length of access is dependent on those specific materials. You should contact the bookstore for more information.

I have questions that were not answered in these FAQs. Where can I get more information?

Please review all information at https://pensacolastate.edu/current-students/student-services/bookstore/#inclusive-access.

Any additional questions, please contact your campus store team at 0325mgr@follett.com or (850) 616-0836.

