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Inclusive Access Program – Digital Only Faculty Frequently Asked Questions

How it Works

How does the program work?

Students' course materials will be accessed from inside the course shell on day one of your class. Students have the opportunity to opt-out or opt back in during the drop-add period. Their student account will be charged for the course materials. Students can save 20-60% on required course materials through this program.

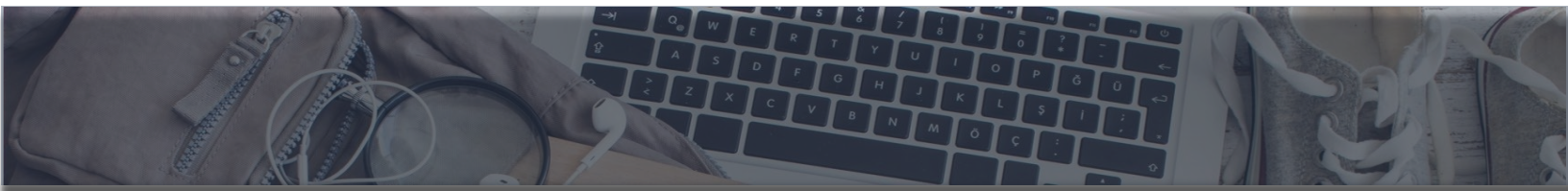
Who is participating in Inclusive Access?

Faculty can choose to participate in Inclusive Access for all or some of their courses. Participating in the Access program ensures that students will have all required course materials on day one of class, for a percentage of the original cost.

How often are materials supplied?

Required materials are supplied at the beginning of each term. The materials will be accessible on, or before, the first day of class. Students should continue to check their school email (from noreply@follett.com) before the start of each term.

How do students get their required course materials?



Once the student registers for their courses, the bookstore will get everything ready for their Inclusive Access courses! Students will receive confirmation emails sharing details to access digital materials in the learning management system.

How do students know if they are included in an Access program?

Faculty can choose to save students money and make course material acquisition easy by putting a course into the Access Program. At the point of registration, a student's course will be marked as 'Access'. Students should also receive an email notification 30-days prior to class start.

How do faculty adopt content?

There is no change to the current process. Faculty adopt content by contacting the bookstore directly.

Program Benefits and Costs

What are the benefits to faculty?

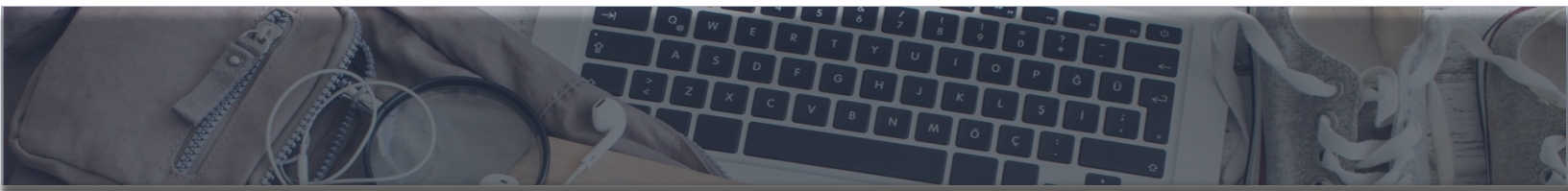
There are many benefits to faculty, including:

- No restraint on academic freedom as instructors choose their content
- Knowing students have the correct book edition and can begin teaching on day one.
- Students come to class prepared and can begin homework assignments on day one of class.
- Ability to deliver digital materials directly in the campus LMS

What are the benefits to students?

There are many benefits to students, including:

- 20-60% lower than equivalent pricing for course materials.
- Deferred student billing direct to student accounts.
- Course materials available digitally on day one with no waiting in line with heavy books.
- Digital platforms offer key features such as: highlighting, flash cards & notesharing, leading to greater success in the course.
- Reduced stress related to finding and purchasing the correct course materials.



Program Faculty FAQs
Digital Only

How much does Inclusive Access Cost? Will students save money?

Yes! The price varies depending upon the content chosen by the instructor. But Inclusive Access prices are lower than the cost of purchasing access direct from the publisher, and an average of 20-60% below the cost of a new material.

How does the student pay for their material(s)?

The access charge will be billed directly to the student's account.

Included Materials

What type of materials can faculty use?

Digital materials are available in Inclusive Access programs and can be eBook or courseware materials.

How long do students have access to their digital materials?

Digital materials can be accessed for a minimum of 180 days (about 6 months) and may be available for longer periods based on the material adopted and the publisher's terms.

Are recommended course materials included in the Access program?

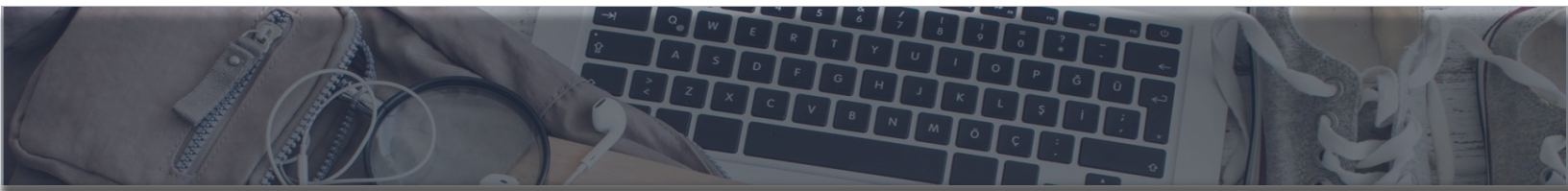
Only materials identified by the professor as "required" are included. All "recommended" materials will be available for purchase separately at the bookstore.

Will this affect textbook selection or academic freedom?

No. Faculty still retain full academic freedom. Faculty can choose publisher content or even low-cost Open Educational Resources (OER) to use in their course and participate in Inclusive Access.

How do faculty get a desk copy?

Most of our providers will supply digital desk copies within the LMS on the faculty member's books shelf. For those materials they don't receive, the process remains unchanged, faculty can reach out to their publisher representative to request a desk copy.



Program Faculty FAQs
Digital Only

Opting-Out

Is Inclusive Access required or can students opt-out of the program?

While all students are automatically enrolled in the Access program, students may choose to opt-out and are then responsible for finding/purchasing their materials independently.

How do students opt-out/do they need to opt-out each term?

All students are automatically enrolled in Inclusive Access. However, students may optout of the program during specified opt-out periods (the opt-out deadline) at the start of each term. Your school may provide the opt-out link in the following ways:

- Separate page on the website to opt-out.
- Opt-out link provided on the LMS.
- Opt-out link received via an email to the student's school email address.

For all other questions, contact your campus store at 0325mgr@follett.com or (850) 616-0836 for information on how to opt out.

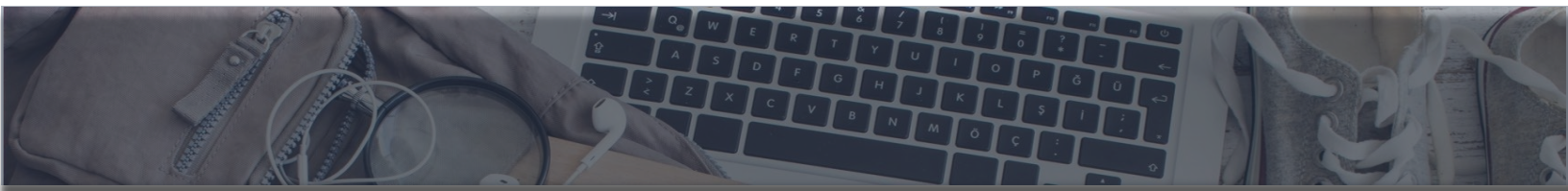
What are the opt-out dates for this academic year?

All students are automatically included in Access. However, students may opt-out of the program during the following opt-out periods:

Spring Term Session "A/B": 12/31/2026 - 1/13/2027
Spring Term Session "C": 1/22/2027 - 2/3/2027
Spring Term Session "D": 3/1/2027 - 3/9/2027

What if a student opted-out by mistake or changed their mind?

If the opt-out period has not ended, students can opt back in by going to the opt-out portal and choosing "Opt-In". They can login to the opt-out portal by clicking an opt-out link provided by the school or by checking their school email address for the link to the optout portal.



Adding/Dropping/Incomplete Courses

What if a student adds or drops a course?

If a student adds or drops a course, that information is automatically transmitted to the bookstore.

- Added courses: Within 24 hours of adding a course, students will receive an email at their school email address with details to access their digital materials and/or materials are provisioned directly into the LMS.
- Dropped courses: For courses dropped prior to the last day to drop/add/opt-out deadline, access to electronic or digital materials will be automatically disabled.

What if a student gets an incomplete grade in a course and needs additional time to access course materials?

For digital material, the length of access is dependent on those specific materials. Students should contact the bookstore for more information.

I have questions that were not answered in these FAQs. Where can I get more information?

Please review all information at https://pensacolastate.edu/current-students/student-services/bookstore/#inclusive-access

Any additional questions, please contact your campus store team at 0325mgr@follett.com or (850) 616-0836.

