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CLINICAL

2011

WEST FLORIDA HOSPITAL

EDUCATION AND PROFESSIONAL DEVELOPMENT SERVICES

A.M.E.N. CLINICAL 2011

This examination contains 55 questions.

1. Which of the following is true regarding patients with suspected or confirmed Meningitis?
 - a. Place on respiratory isolation and wear a 3M/Technol fitted respirator
 - b. Use standard precautions and hold your breath within 3 feet of a patient
 - c. Only patients with confirmed Meningitis require precautions
 - d. Place on droplet precautions, in a private room and caregivers wear a surgical mask

2. Which of the following should be placed in a RED bag for incineration?
 - a. Absorbent material soaked with blood, non-absorbent material visibly contaminated with blood, items soaked or saturated with bloody body fluids
 - b. Needles, bloody linen and bloody soaked items
 - c. Bloody linen, isolation trash and used band-aids

3. Identifying patients who are at risk for falls is the responsibility of all employees.
 - a. True
 - b. False

4. If an employee receives a small, insignificant injury, there is no need to complete an occurrence report.
 - a. True
 - b. False

5. You discover that your three-pronged cord is missing a prong. What should you do?
 - a. See if it will work without the third prong
 - b. Cover the opening where the prong is with electrical tape before use
 - c. Plug it into another cord that has three prongs
 - d. Label it broken and send it for repair

6. It is acceptable to throw an occasional piece of loose linen down the linen chute as long as it is dry.
 - a. True
 - b. False

7. You observe a stranger wandering around in your work area. The stranger is not wearing an identification badge of any kind. The correct action is to:
 - a. Offer assistance in directing the stranger to their stated destination
 - b. Notify food and nutrition services of any suspicious or unusual behavior
 - c. Confront the stranger and demand to know what they are doing in your area. Use force if needed
 - d. Do nothing; he or she is probably a lost visitor

8. If you suspect an infant abduction, you should:
 - a. Call 4111, state a code "PINK", state where you are and tell the operator where the suspected abductor is heading
 - b. Maintain visual contact with the abductor and note details
 - c. If the suspected abductor reaches their car, get a description of the car and the license plate number
 - d. Do not physically confront the abductor
 - e. All of the above

9. West Florida Healthcare team members are expected to:
 - a. Develop the skills necessary to be an efficient team member
 - b. Participate in attaining the goals of the team and provide quality service
 - c. Maintain a positive attitude and image
 - d. Be an effective communicator
 - e. All of the above

10. When transferring a patient, the same level of oxygen that a patient is receiving must be administered during the transport.
 - a. True
 - b. False

11. Admission screening for TB and Influenza is completed by:
 - a. Admitting nurse
 - b. Infection Control Practitioner
 - c. Plant Operations Personnel
 - d. Patient

12. One additional step in entering a potential sentinel event into the Risk Management Module is:
 - a. notify security
 - b. Overhead page your supervisor to alert them of the event
 - c. E-mail a friend
 - d. Telephone Risk Management

13. You discover a fire in your department and you have already rescued individuals from the immediate fire. Your next action should be:
 - a. Extinguish the fire
 - b. Pull the nearest fire Alarm and call 4111
 - c. Call the Ferry Pass Fire Department immediately
 - d. Open all of the windows and doors to let the smoke out

14. What is MSDS
 - a. Multiple Substances Disposal System
 - b. Mandatory System of Dilution of substances
 - c. Morbidity of Substance Disclosure
 - d. Material Safety Data Sheet

15. If a "Code Brown" is issued, what procedure will be followed?
 - a. Personnel will begin to move the patients to the corridors. Place blankets, linens and mattresses on the floor of safe areas for patients to lie down
 - b. Maintain appropriate space in corridors for personnel to move safely among patients
 - c. Personnel shall assume the prone or crouching position while keeping their head covered
 - d. All of the above

16. What does the exposure control plan address and where is it located?
 - a. Bloodborne Pathogens: Nursing Policies and Procedures
 - b. Hazardous Materials: Safety Manual
 - c. Tuberculosis: Infection Control Manual
 - d. Potentially Infectious Material: Infection Control Manual in the Meditech Library

17. Patients who screen positive on admission for influenza must be placed on Droplet Isolation
 - a. True
 - b. False

18. There has been a spill of a hazardous chemical in your work area. Which of the following is the most correct sequence of events.
 - a. Call Plant Ops, obtain MSDS, Evacuate visitors, patient's and co-workers from the immediate area
 - b. Call 911 and request a HAZMAT team, complete an occurrence report, notify your supervisor, obtain MSDS for the spilled chemical
 - c. Evacuate patients, visitors and staff from immediate area, notify your immediate supervisor, obtain MSDS for the spilled chemical, call Plant Ops to manage the spill and proper disposal, complete an occurrence screen

19. Staff can assist in providing a safe environment for non-behavioral patients in restraints by:

- a. Monitoring the patient every 2 hours for signs of injury; nutrition needs, hygiene and elimination needs, circulation, ROM, physical and psychological status and comfort
 - b. Reporting findings to the RN regarding needs to assist the RN to determine readiness for release from restraints/seclusion
 - c. Reporting signs of physical and/or psychological distress to the RN (i.e.: incontinence, cardiac stress, chafed skin, agitated behavior)
 - d. Providing for the patient's physical well-being, psychological comfort and right to privacy
 - e. All of the above
20. Upon discovering a fire: what does “**RACE**” mean?
- a. Retain, act, control, eliminate
 - b. Run, announce, close, evaluate
 - c. Rescue, alarm, contain, extinguish
 - d. Respond, attempt, call, exit
21. Compressed gas cylinders (i.e. oxygen) can be very dangerous. Which of the following statement(s) is **TRUE**:
- a. Always grasp cylinder with two hands; never handle cylinder by the stem
 - b. Cylinders should never be stored free standing
 - c. Always transport cylinders in the appropriate carrier
 - d. The gaseous contents of the cylinder are highly pressurized and if damaged could become a projectile
 - e. All of the above
22. What should be included when completing the occurrence screen in Meditech?
- a. Hearsay
 - b. Facts
 - c. Your opinion
 - d. All of the above
23. What type of precautions do we use for MRSA, VRE, C.Difficile and Shingles?
- a. Respiratory Isolation
 - b. Droplet Isolation
 - c. Standard Precautions
 - d. Contact Precautions
24. A (Code Green: Mass Casualty/Disaster) Situation 100 condition 3 would indicate that there are 31 or more casualties expected at the hospital from a disaster.
- a. True
 - b. False
25. In a disaster situation, all scheduled employees should:

- a. Not call the hospital operator to find out what's going on but, needs to call their department director's direct phone for instructions
 - b. Return to the hospital, in proper working clothes
 - c. Be available if needed
 - d. All of the above
26. When using a fire extinguisher, what does **PASS** mean?
- a. Point, Alarm, Shake, Shout
 - b. Pull, Aim, Squeeze, Sweep
 - c. Push, Act, Select, Save
 - d. Pressure, Amount, Solution , Size
27. How soon after the restraint order is given for the "Behavioral Patient" does the physician have to see the patient face-to-face?
- a. Within 1 hour
 - b. Within 2 hours
 - c. Within 4 hours
 - d. Within 24 hours
28. When responding to a Code "M", staff responsibilities include reminding personnel entering the area to remove article such as glasses, watches, nametags, pens, etc.
- a. True
 - b. False
29. Our facility has which of the following in place to ensure patient privacy:
- a. Appropriate access policies and a designated Facility Privacy Official
 - b. Two armed guards
 - c. Shredders on each unit to destroy charts
 - d. No windows in patient rooms
30. West Florida Hospital is focused on informing the patient of their right to:
- a. Have their pain managed whenever possible
 - b. Have pain adequately managed when it is not possible to prevent its occurrence
 - c. Be believed when they say they have pain
 - d. Have their pain addressed on an individual basis and pain management tailored to their specific needs. Be offered information about additional alternative therapies that may be available to them
 - e. All of the above
31. One way to prevent exposure to HCV, HBV, and other bloodborne diseases is to:
- a. Wear personal protective equipment that fit the task (such as gloves, goggles, mask, etc..)
 - b. Nothing, there are no effective safeguards available
 - c. Wear gloves with lead liners

32. The Chain of Command process should be initiated by healthcare employees:
- When a visitor has fallen on the ground outside of the hospital
 - When a caregiver has concerns that a prescribed treatment plan (or lack thereof), or a medical decision might adversely affect the welfare of a patient
 - When hallway does not have an eight-foot clearance on both sides due to equipment being stored in the hallway
 - When an elevator is stuck between floors
33. Which of the following findings might indicate abuse?
- Evidence that injuries are in different stages of healing
 - Unexplained bruises
 - Injuries that are inconsistent with patient history
 - Unusual burns
 - All of the above
34. Which of the following are appropriate ways to address cultural diversity at West Florida Hospital?
- Identify and address language barriers using the language line as needed
 - Identify and address patient preferences
 - Identify and address dietary needs
 - Identify and address/support religious preferences
 - All of the above
35. Patient caregivers may wear artificial nails as long as they wash their hands frequently and keep their nails short and clean
- True
 - False
36. As a hospital employee, I am authorized to view the following records using my Meditech access:
- My own records
 - My spouse's records
 - My neighbor's records
 - My boss's records
 - None of the above
37. Various control measures used to prevent transmission of bloodborne pathogens include:
- Sharps disposal containers
 - Hand washing
 - Standard precautions for all patients
 - Personal protective equipment
 - All of the above

38. A post accident drug screen (for an on the job injury) should be completed _____.
- Is not required if the employees signs a drug-free waiver statement
 - Within three business days
 - As soon as possible after the accident occurs and before the end of the employee's shift
 - When ever they get around to it
 - Within 1 hour
39. Which of the following is true regarding patients with suspected TB or confirmed TB?
- Place on respiratory precautions and wear a 3M/Technol fitted respiratory
 - Place on airborne precautions and wear surgical mask
 - Place on droplet precautions and wear a 3M/Technol respirator
 - Place on Airborne precautions in a negative pressure room and wear a 3M/N95/Technol fitted respirator or use a Powered Air Purifying Respirator (PAPR)
40. Barriers to patient learning may include: language, literacy, emotional state, physical limitations, social/cultural/religious beliefs, and pain.
- True
 - False
41. All of the following statements are true **EXCEPT:**
- You are responsible for your own work
 - Change can be tiring and take a commitment
 - Griping, finger pointing, and blaming others is the best way to find solutions
 - The best way to find out what customers want is to ask them
42. Alternative measures or interventions other than restraints should be used when possible in response to the patient's assessed needs. These alternatives may include:
- Monitoring on a scheduled basis
 - Environmental measures
 - Comfort measures
 - Regular toileting
 - All of the above
43. Lifting devices for transferring immobilized patients are provided for the benefit of:
- The patient in need of a transfer
 - The employee performing the transfer
 - Both A & B
 - The patient's private physician
 - All of the above

44. Code 3
a. Fire
b. Cardiac Respiratory Arrest
c. Cardiac Arrest, any physician responds
d. Bomb threat
45. Code Red
a. Fire
b. Cardiac Respiratory Arrest
c. Cardiac Arrest, any physician responds
d. Bomb threat
46. The emergency room has just cared for 3 members of a motorcycle gang with gun shot and knife wounds. The victims tell the nurse that the other gang is going to come here to kill them. The physician calls for a "Lock Down" (no entry). Which silent code is best used for this situation?
A. Code Orange - Hazmat/Bioterrorism
B. Code Black - Bomb threat
C. Code Silver – Hostage/Weapon Situation
D. Code Yellow - Lockdown - no admittance
47. Fifteen people come into the ED and state they have been sprayed with some sort gas and are having problems breathing. This is a "Code Orange" and is a bio-hazmat situation. The employee calls the operator at 4111 and gives the location. This is a silent code and the operator will notify the appropriate personnel and appropriate in-hospital staff.
A. True B. False
48. A very angry man waving a weapon forces his way into the Hospital Administrators office and then holds the CEO as a hostage. The secretary calls the hospital operator at 4111 and states what is happening. Which code is best used for this situation?
A. Code Yellow - Lockdown - no admittance
B. Code Silver – Hostage/Weapon Situation
C. Code Orange - Hazmat/Bioterrorism
D. Code Black - Bomb threat
49. When a “Code Silver” (Hostage/Weapon) is announced overhead by the hospital operator the appropriate response is to:
A. Immediately clear the hallway of patients, visitors and staff if possible
B. Seek shelter, behind locked doors and remain out of public view until the “Code Silver all clear” announcement is made
C. Run to the location of the “Code Silver” to offer assistance
D. All of the above, except C
50. All of the following apply for Rapid Response **EXCEPT**:
A. Brings critical care assessment and rapid intervention to a patient experiencing acute changes in condition
B. Consists of the patient primary nurse, the unit charge nurse, a critical care nurse, respiratory therapist and the house supervisor
C. May be activated by any staff nurse after collaboration with the charge nurse
D. Takes the place of immediate consultation with the patients primary physician

51. All cases of abuse and neglect or exploitation must be reported to outside agencies as mandated by hospital policy.
A. True B. False
52. If a patient develops symptoms of Acute Coronary Syndrome, such as chest, arm, neck, jaw pain, diaphoresis, shortness of breath, nausea, initial intervention includes: activating the Rapid Response Team and notifying the physician.
A. True B. False
53. The best practice for providing adequate end of life care is:
A. Encourage patient to turn to God for comfort
B. Avoid giving up on the patient by shifting from curative to palliative care
C. Ask open ended questions to help identify the patients concerns, and goals for end of life care
D. Use appropriate medical “jargon” when talking about prognosis, diagnosis, and care options
54. When a patient verbalizes his wishes to commit suicide or end his life.....
A. The nurse should mention this in change of shift report
B. Notify the nursing supervisor, house supervisor, admitting MD, and order an “urgent psychiatric consult”. This patient will need constant observation
C. Not to worry, most patients do not mean anything about it
D. None of the above
55. The most common underlying root cause of sentinel events is ineffective communication, therefore, it is important that healthcare providers are knowledgeable about the specific care or treatment required by specific populations; for example, hearing impaired; children; different culture or language.
A. True B. False
56. West Florida Hospital does NOT have any methods to communicate information about unique patient needs or concerns to all members of the team. Example: Fall Risk Patient
A. True B. False
57. Resources are available to assist with communication if English is not the patient or family’s primary language.
A. True B. False
58. Any individual who provides care, treatment or services can report concerns about safety or the quality of care to their supervisors, department head, Ethics and Compliance Officer, Corporate Ethics Line or the Joint Commission without retaliation from the hospital.
A. True B. False

59. What is the difference between a stroke and a TIA (Transient Ischemic Attack)?
- A. a patient with a diagnosis of stroke has more deficits than a patient with a TIA; a TIA is only a mini-stroke and the person can still function with their deficits
 - B. There is no difference; both words can be used interchangeably
 - C. A TIA will last less than 24 hours and cause no permanent damage to the brain
 - D. A TIA can last up to 48 hours and will cause only minimal damage to the brain
60. Which of the following condition could mimic signs and symptoms of stroke?
- A. hypoglycemia or low blood sugar
 - B. alcohol intoxication
 - C. urinary tract infection
 - D. sepsis
 - E. all of the above